



HELPFUL PHONE NUMBERS

INFORMATION AND REFERRAL

- Oaklanders Assistance Center..... 444-CITY (444-2489)
- Recorded Information on City Services (*Cityline*).....238-2222

ALCOHOL OUTLET PROBLEMS

- Alcoholic Beverage Control (*ABC(State)*).....622-4970
- Alcohol Outlet- Illegal/Nuisance Activity (*ABAT-Police*).....777-8680

ANIMALS

- Dead/Stray/Vicious/Nuisance Animals (*Animal Services-Police*).....777-3333
- Adoption/Licenses/Redemption (*Oakland Animal Services*).....535-5602
- Rats/Pest/Wildlife Control (*Vector Control-County*).....567-6800

AUTOMOBILES/VEHICLES

- Abandoned Vehicles- on the Street.....238-6030
- Abandoned Vehicles- on Private Property.....238-3381 or 238-6040
- Automotive Repair Fraud (*State*).....800 952-5210 or 243 9410
- Illegal/Nuisance Auto Repair (*Code Enforcement*).....238-3381
- Parking Enforcement.....238-3099
- Towed Vehicle Info (*Records-Police*).....238-3021
- Traffic Operations Section (*Police*).....238-3155
- Truck/Commercial Vehicle Complaints (*Police*).....238-6033

BUILDING & DEVELOPMENT

- Code Enforcement (*Building Services-CEDA*).....238-3381
- Community Development Block Grants (*CDBG*).....238-3716
- Contractor Complaints (*State License Board*).....800-321-2752
- Engineering Services(*Civil Engineering-CEDA*).....238-4777
- Illegal Construction (*Code Enforcement*).....238-3381
- Permit Center (*Building Services-CEDA*).....238-3443
- Permit Information (*Building Services-CEDA*).....238-3891
- Permit Inspection Scheduling (*Building Services-CEDA*).....238-3444
- Planning Division (*CEDA*).....238-3941
- Property Improvement Assistance (*County*).....670-5398
- Property Improvement Assistance (*Residential Lending*).....238-3909
- Redevelopment Projects (*CEDA*).....238-3015
- Zoning Information (*Zoning Division-CEDA*).....238-3781
- Zoning Violations (*Code Enforcement*).....238-3381

BUSINESS

- Business Development (*CEDA*).....238-3627
- Business License Section (*Revenue Division*).....238-3704
- Consumer Complaints (*Department of Consumer Affairs*).....800-952-5210
- Chamber of Commerce (*Metropolitan Chamber of Commerce*).....874-4800
- Economic Development (*CEDA*).....238-3344
- Neighborhood Commercial Revitalization (*NCR*).....238-3344
- Small Business Assistance (*East Bay Entrepreneur Center*).....238-3703

CITY OFFICIALS

- City Attorney.....238-3601
- City Auditor.....238-3378
- City Clerk.....238-3611
- City Council.....238-3266
- City Administrator.....238-3301
- Mayor.....238-3141

FIRE & EMERGENCY

- Emergency (*Police*).....911
- Emergency for Cell Phone.....777-3211
- Disaster and Emergency Coordination (*Emergency Services*).....238-3938
- Fire Department Administration (*Fire Services Agency*).....238-3856
- Fire Dispatch- Emergency.....911 or 444-1616
- Fire Prevention Bureau.....238-3851
- Vegetation Fire Hazards (*Vegetation Management-Fire Services*).....238-7388

HEALTH & SAFETY

- Hazardous Waste Illegal Dumping.....434 5101 or 444-3322
- Health Care and Health Services (*Public Health Dept.-County*).....267-8000
- Health Hazards- Private Property (*Code Enforcement*).....238-3381
- Household Hazardous Waste Disposal.....800-606-6606
- Illegal Disposal in Storm Drain (*Public Works*).....238-6544
- Rats/Pest Control (*Vector Control-County*).....567-6800
- Restaurant/Food- Health Complaints (*County*).....567-6700
- Sanitation Complaints- Public Property (*Public Works*).....434-5101
- West Nile Hotline.....877-968-2473

HOUSING

- Home Buyer Assistance.....238-6201
- Homeless Information Hotline.....238-7454
- Homeless Shelter Hotline (*Eden CHAIN Line*).....800-774-3583
- Home Repair Assistance (*County*).....670-5398
- Home Repair Assistance (*Residential Lending*).....238-3909
- Housing Condition Complaints (*Code Enforcement*).....238-3381
- Housing Department (*Housing & Community Development*).....238-3501
- Housing Development (*Housing & Community Development*).....238-3502
- Housing Rights (*Sentinel Fair Housing*).....836-2687
- Illegal Housing (*Code Enforcement*).....238-3381
- Public Housing Maintenance (*Oakland Housing Authority*).....535-3130
- Rent Control (*Rent Adjustment Program*).....238-3721
- Subsidized Housing (*Section 8-Oakland Housing Authority*).....874-1500

NOISE COMPLAINTS

- Noise Complaints- Temporary Problems (*Police*).....777-3333
- Noise Complaints- Permanent Problems (*Code Enforcement*).....238-6777

PARKING

- Abandoned Vehicles- on the Street.....238-6030
- Abandoned Vehicles- on Private Property.....238-3381 or 238-6040
- Parking Citation Assistance.....800-500-6484
- Parking Design- Review & Changes (*Transportation Services*).....238-3466
- Parking Enforcement.....238-3099
- Parking Meter Repair.....637-0211
- Residential Parking Permits.....451-0456

PARKS AND TREES

- Parks and Recreation General Assistance.....238-3092
- Park Grounds Maintenance.....615-5566
- Park Grounds Maintenance (*East Bay Regional Parks*).....635-0135
- Park Security (*Ranger Section-Police*).....482-7888
- Tree Problems (*Tree Services*).....615-5850

POLICE & CRIME

▪ Emergency (Police).....	911
▪ Airport Police.....	238-7146
▪ Non-Emergency (Police).....	777-3333
▪ Chief of Police.....	238-3365
▪ Police Lieutenant Area 1- West Oakland/Metro.....	238-7149
▪ Police Lieutenant Area 2- North Oakland & North Hills.....	238-7147
▪ Police Lieutenant Area 3- East Lake & North Lake.....	535-5681
▪ Police Lieutenant Area 4- Central Oakland & Central Hills.....	777-8521
▪ Police Lieutenant Area 5- Central East Oakland.....	777-8520
▪ Police Lieutenant Area 6- East Oakland.....	777-8524
▪ Alcohol Outlet- Illegal/Nuisance Activity (ABAT-Police).....	777-8680
▪ Animal Control (Animal Services-Police).....	535-5602
▪ Chronic Nuisance Properties (City Administrator Nuisance Abatement).....	238-7542
▪ Crime/Illegal Dumping Anonymous Tip Hotline (Crimestoppers).....	238-6946
▪ Criminal Investigation (Police).....	238-3744
▪ Domestic Violence Help (A Safe Place).....	536-SAFE (536-7233)
▪ Drug Activity Reporting Voicemail (Police).....	238-DRUG (238-3784)
▪ Drug House Abatement (Beat Health-Police).....	777-8630
▪ Gang Unit (Police).....	238-6409
▪ Graffiti Removal Hotline (Public Works).....	238-4703
▪ Litter Enforcement (Public Works).....	434-5101
▪ Mail Theft (Oakland Postal Inspectors-Hotline).....	251-3413
▪ Neighborhood Crime Prevention Coordinators (NSC).....	238-6372
▪ Neighborhood Watch (Home Alert).....	238-8621
▪ Park Security (Ranger Section-Police).....	482-7888
▪ Police Information (Patrol Desk).....	238-3455
▪ Police Misconduct (Citizen's Police Review Board-CPRB).....	238-3159
▪ Police Misconduct (Internal Affairs-Police).....	238-3161
▪ Police Reports (Records-Police).....	238-3021
▪ Public Housing Police (Oakland Housing Authority Police).....	535-3100
▪ School Police (Campus Life & Safety Section-Police).....	637-0345
▪ Traffic Operations Section (Police).....	238-3155
▪ Truancy Hotline.....	879-2753

SENIOR, DISABLED, & YOUTH SERVICES

▪ Child Abuse (Child Protective Services).....	259-1800
▪ Disabled Access Complaints (ADA Compliance Unit).....	238-4524
▪ Disabled Services (Center for Independent Living).....	763-9999
▪ Information & Referral- Seniors & Disabled (Dept. on Aging).....	238-3931
▪ Senior Abuse (Adult Protective Services).....	567-6894
▪ Senior Center Complaints.....	238-3434
▪ Suicide Prevention (Crisis Hotline).....	800-309-2131
▪ Transportation for the Disabled (Oakland Paratransit).....	238-3036
▪ Youth Services Referral (YouthLink).....	877-YOUTH-41 (877-968-8441)

STREETS, SEWERS, & PUBLIC WORKS

▪ Community Clean-Up Volunteering (Keep Oakland Beautiful).....	434-5126
▪ Creek Program (Public Works).....	238-6600
▪ Curb and Street Repainting (Public Works).....	615-5566
▪ Litter Enforcement (Public Works).....	615-5566
▪ Median Strip Maintenance (Public works).....	615-5566
▪ Pothole Repair (Public Works).....	615-5566
▪ Sewer Maintenance (Public Works).....	615-5566

▪ Sidewalk Repair (Public Works).....	777-8416
▪ Speed Bump Request (Transportation Services-Public Works).....	238-3466
▪ Storm Drain Maintenance (Public Works).....	482-7853
▪ Storm Drain/Creek Pollution (Illicit Discharge Inspector).....	238-6544
▪ Street Cleaning (Illegal Dumping Hotline).....	434-5101
▪ Street Maintenance & Repair (Public Works).....	615-5566
▪ Street Resurfacing (Public Works).....	777-8395
▪ Street Sign Repair (Public Works).....	615-5595
▪ Street Sweeping (Sanitation-Public Works).....	434-5101
▪ Traffic Signal Repair (Public Works).....	615-5430
▪ Weeds- on Public Property (Fire Services).....	238-7388

TRASH & BLIGHT

▪ Abandoned Vehicles- on the Street.....	238-6030
▪ Abandoned Vehicles- on Private Property.....	238-3381 or 238-6040
▪ Blight on Private Property (Code Enforcement).....	238-3381
▪ Bulky Waste Pick-Up Scheduling (Waste Management).....	613-8710
▪ Community Clean-Up Volunteering (Keep Oakland Beautiful).....	434-5126
▪ Code Enforcement (Building Services-CEDA).....	238-3381
▪ Creeks/Clean Water Hotline (Public Works).....	238-6600
▪ Freeway and Underpass Maintenance (Caltrans).....	614-5942
▪ Garbage Collection Service (Waste Management).....	613-8710
▪ Graffiti/Poster Removal Hotline (Public Works).....	238-4703
▪ Household Hazardous Waste Disposal.....	800-606-6606
▪ Illegal Dumping- on Public Property (Public Works).....	434-5101
▪ Litter Container Complaints & Requests (Public Works).....	434-5108
▪ Litter Enforcement (Public Works).....	434-5101
▪ Public Housing Maintenance (Oakland Housing Authority).....	874-1520
▪ Railroad Property Maintenance (Union Pacific).....	916-789-6355
▪ Recycling & Garbage Collection Complaints (Public Works).....	238-7283
▪ School Property Maintenance (Oakland Unified School District).....	879-8582
▪ Shoes on Utility Lines- Removal (Public Works).....	238-3651
▪ Street Cleaning/Sweeping (Public Works).....	434-5101
▪ Trash- on Private Property (Code Enforcement).....	238-3381
▪ Trash- on Public Property (Illegal Dumping Hotline).....	434-5101
▪ Vacant Lot- Nuisance/Blight (Code Enforcement).....	238-3381

VARIOUS AGENCIES & SERVICES

▪ AC Transit.....	891-4777
▪ Air Pollution (Bay Area Air Quality Management).....	800-334-6367
▪ Airport and Waterfront (Port of Oakland).....	627-1100
▪ BART (Bay Area Rapid Transit).....	464-6000
▪ Birth /Death/Marriage Certificates (County Recorder).....	272-6363
▪ Cable T.V. Complaints (City Clerk).....	238-3567
▪ Consumer Complaints (Department of Consumer Affairs).....	800-952-5210
▪ EBMUD- Water Service (East Bay Municipal Utilities District).....	866-403-2683
▪ Events & Tourist Info (Oakland Convention and Visitors Bureau).....	839-9000
▪ Legal/Civil Matters (Superior Court of Alameda County).....	272-6070
▪ Library Information (Oakland Public Library).....	238-3134
▪ Liens- Information and Payment (Central Collections).....	238-7137
▪ Mediation/Conflict Resolution (East Bay Community Mediation).....	548-2377
▪ Property Records (County Assessor).....	272-3787
▪ Schools- Oakland Public (Oakland Unified School District).....	879-8582
▪ Special Activity Permits (City Administrator).....	238-6914

